eRead Illinois Axis 360 FAQ

I missed the original sign-up period, can my library still participate?

Absolutely! RAILS and non-SHARE IHLS member libraries can join Axis 360 at anytime. Visit the Join eRead Illinois page of our website to request your quote.

What about audiobooks?

The focus of the eRead Illinois grant was specifically for e-books so we are not currently purchasing audio books for the shared collection. Libraries with a local Unbound collection are able to purchase audiobooks from Baker & Taylor. The eRead Illinois advisory committee will discuss adding audiobooks to the shared collection closer to July 2015.

Why doesn't Axis 360 work with Kindles?

Axis 360 will work with Kindle Fire and Fire HD. The AxisReader and Blio apps can be downloaded on to these devices. Check out our handout on this process or visit our YouTube Channel (http://www.youtube.com/user/eReadIllinois) for a video on how to do this. Unfortunately, at this time other Kindle devices are not compatible. Baker & Taylor is in discussions with Amazon to find a solution, but there is no current timeline on when this may change.

What computers and devices are compatible?

- iPhone, iPad, and iPod Touch: app available through the iTunes
- Android phones and tablets: app available through Google Play
- PCs (Windows XP, 7 & 8): Requires Adobe Digital Editions to read or to transfer to an e-reader.
- Nook HD or HD+: app available through Barnes & Noble App store or through GooglePlay. Please note, other Nooks are compatible through Adobe Digital Editions and a computer.
- Macs: Requires Adobe Digital Editions to read or to transfer to an e-reader.
- Kindle Fire or Fire HD (apps available through a third party website, for detailed instructions, visit the For Readers section of our webpage)

Is Axis 360 replacing Overdrive?

eRead Illinois is designed to help expand access to e-books throughout Illinois. Axis 360 is simply another option for your library to provide e- books

to patrons. Libraries are welcome to provide access to both Axis 360 and Overdrive. Currently there are advantages and disadvantages with both platforms and it will be up to each library to decide which service will best serve their patrons.

What is the loan period for Axis 360? How many books can a patron check out at one time?

The advisory committee has determined that the max lending period for Axis 360 e-books is 14 days. Patrons may return items early by checking them in via the AxisReader or Blio apps or via Adobe Digital Editions. The advisory committee has also determined that patrons may check out 3 titles at one time and may also place holds on 3 titles at one time.

Currently, there are over 8,000 titles in the Axis 360 Shared Collection, will the collection continue to grow and what types of materials will it feature?

The eRead Illinois Project Team is dedicated to creating a diverse and well-rounded collection. New titles are purchased each month in fiction and non-fiction for adults, YA, and juvenile. Staff from participating libraries can also receive an application to serve as a guest selector by contacting Natalie DeJonghe at natalie.dejonghe@railslibraries.info or 630.734.5121.

How many patrons can check out an Axis 360 e-book at one time?

Just like with print books, Axis 360 e-books are one use per title. However, the eRead Illinois project team will be monitoring holds and will purchase multiple copies of popular titles when necessary.

Can my patrons access e-books they have checked out, even if they are not connected to wi-fi?

Once a book's file has fully downloaded to the device, it is readable within the AxisReader and Blio apps whether or not you are connected to wifi. This means your patrons can read on the beach, in the car, on a plane, or wherever they choose to read. To ensure that a book has fully downloaded before leaving wifi, simply tap on the cover to open it at least once before leaving the wifi zone.

Please contact ereadillinois@railslibraries.info with any additional questions!